



EMPLOYEE BENEFITS

Simplifying Employee Benefits for a School District

➔ A PARTNERSHIP SUCCESS STORY ➜

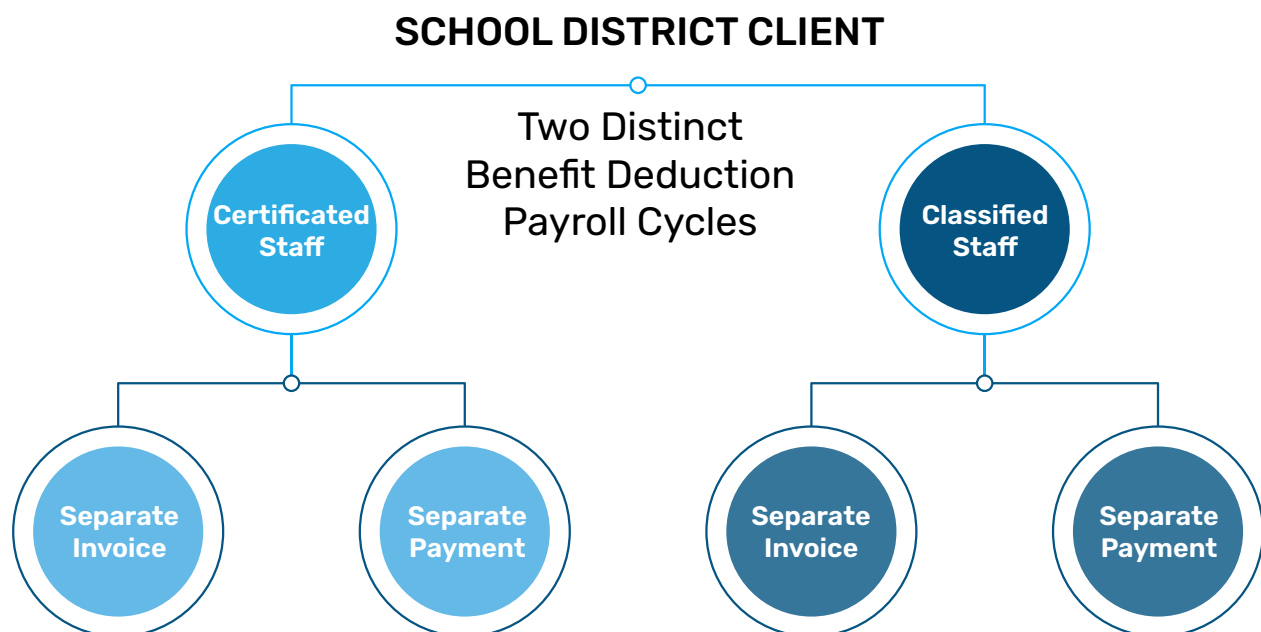
 **SOLUTA**

Meeting Invoice and Payment Needs with Soluta's Leading-Edge Technology

A school district in California faced a challenge managing its employee benefits billing of \$342,000 in annual premiums. The school district turned to Soluta to meet its requirements and simplify processes – starting with dental and vision plans and then subsequently with group plans.

>> The Challenge

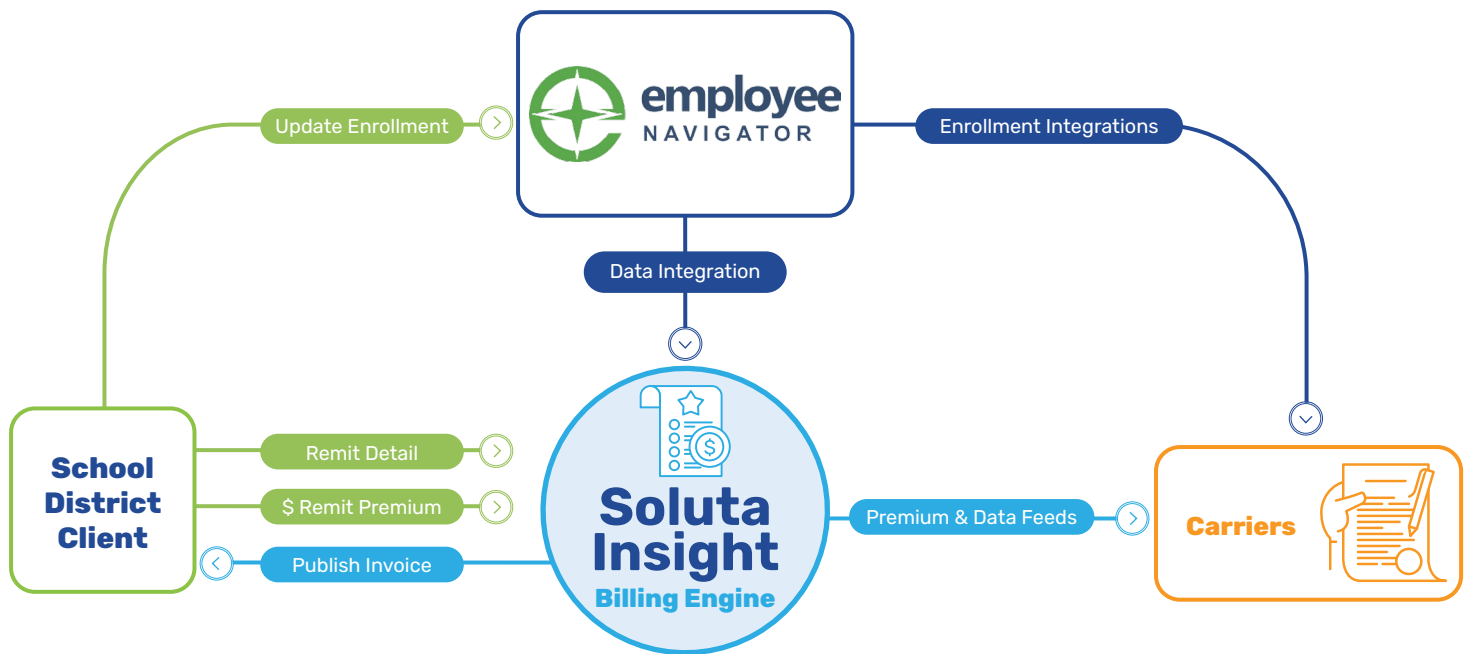
The school district struggled with the requirement for two separate invoices: one for Certificated Staff and one for Classified Staff, each on distinct benefit deduction payroll cycles. Further complicating matters, the district also needed the ability to remit separate payments for each of these invoices and manage past-due payments by staff type.



>> Our Approach

Soluta utilized its Insight billing platform and worked with Employee Navigator, the district's benefits administration (ben admin) system, to deliver the needed functionality. Initially, Soluta collaborated closely with the ben admin case builder to create two distinct divisions or identifiers within the Employee Navigator system: one for Certificated Staff and another for Classified Staff.

Subsequently, leveraging this divisional structure, Soluta set up the case in its Insight platform as a Divisional List Billing Case with Cycle-adjusted configuration. This approach enabled Soluta to map each staff type to an invoice and provide the required division between Certificated Staff and Classified Staff, resulting in a streamlined billing process and enhanced operational efficiencies.



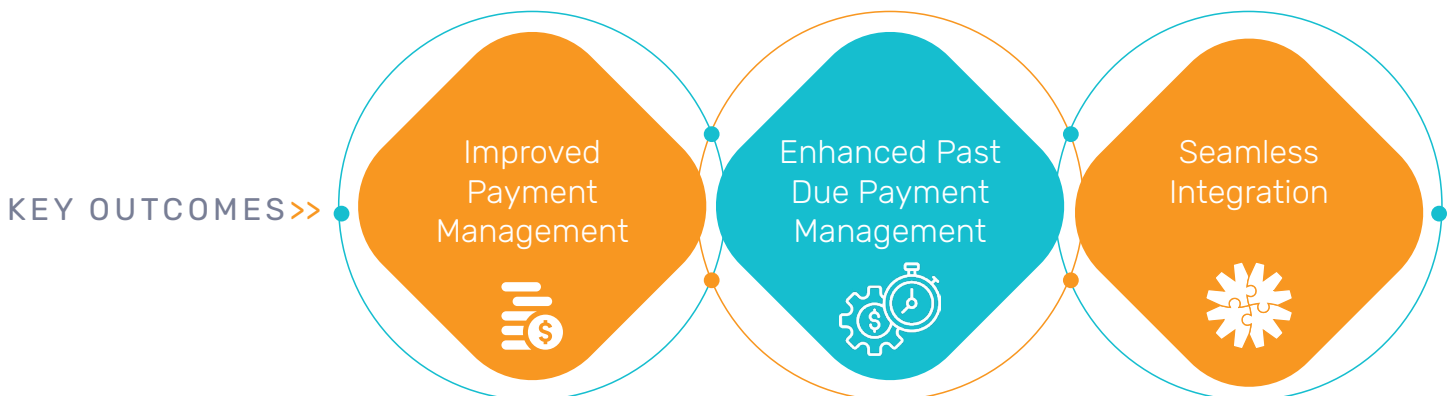
>> How We Helped the School District:

Soluta's tailored solution yielded tangible benefits for the client. By enabling separate invoices for Certificated Staff and Classified Staff, the school district gained greater control and flexibility in managing its billing operations. Specifically, the key outcomes include:

Improved Payment Management: With distinct invoices, the district can now remit payments separately for each staff type. This approach enhances financial visibility and facilitates better tracking of payments, reducing the risk of errors and delays.

Enhanced Past Due Payment Management: Soluta's network and technology platform enable the school district to manage past-due payments more effectively, allowing for targeted communication and follow-up based on staff type. This proactive approach minimizes the likelihood of payment discrepancies and fosters stronger financial discipline.

Seamless Integration: Soluta's platform seamlessly integrates with Employee Navigator, ensuring a cohesive benefits administration and billing operations ecosystem. This integration enhances data accuracy and accessibility, further streamlining administrative processes for the district.





>> Results

Overall, Soluta's solution has transformed the school district's billing operations, providing a robust framework for premium reconciliation and payment management. With enhanced efficiency and flexibility, the district can now focus on delivering exceptional benefits experiences to its diverse workforce while ensuring financial compliance and stability.

>> Conclusion


Through close collaboration and innovative problem-solving, Soluta has successfully addressed the school district's unique billing challenges, delivering an individualized solution that enhances operational efficiency and financial control. As organizations navigate complex transitions and evolving regulatory landscapes, Soluta remains committed to empowering clients with scalable, future-ready technology for effective benefits administration and premium reconciliation.




SOLUTA

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